

Password Reset Required

In order to enhance the security of our IT systems, we are changing the encryption level currently used for passwords. For that reason, you need to [reset your password](#) before April 27 2020.

Password Reset Procedure

- Visit our password reset page at assumption.ca/password
- Enter your email address
- You will receive an email about the password reset request
- Follow the instructions in the email

Additional Steps for Lia Users

Users of our Lia sales platform also need to update their new password in Lia. Please follow these instructions to ensure that your saved applications are transferred correctly.

- Login to Lia with your old password
- Open the Menu (top left)
- Click Settings
- Enter your new password in the Password field
- Click Update

Grace Period

Your current password will continue to work until April 27 2020, but we encourage you to [change it now](#).

If you have any questions or concerns, feel free to [contact us](#).

[Reset your Password](#)

View our tutorial on how to change your password.

[View video](#)